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Safe work environment & Business Continuity

During the current challenging circumstances, due to the COVID-19 impact, Fairdeal continues to support our clients' requirements, uninterrupted. We are providing our marine and environmental services and we continue our operation uninterrupted in the ports of Fujairah and Khor Fakkan, ensuring at the same time, work place safety for employees and clients alike.

Safety – Quality – Innovation

The above three principles are very important to Fairdeal. The recent years, our company has implemented a pioneered digital transformation plan, as we have installed our office operations on cloud environment. Our employees are able to proceed with the daily office operations remotely and use the company's mailing system, ERP Applications, CRM Applications, accounting Software and internal communication applications, in order to provide the necessary support to our daily operations and correspond to the client's requirements. At the same time our cloud system is a high secured digital environment against any cyber threat. Additionally, Fairdeal has provided dedicated for our business purposes and configured properly with the Fairdeal's cloud system requirements, smartphones and laptops to our employees. We are on line 24/7 and at our clients' and employees disposal and at the same time we are maintaining the social distance rules and safe work environment.

In addition to our innovative working and operational methods, Fairdeal has formulated and implemented the below additional measures to safeguard our employees and clients protection and prevention against the spread of COVID-19:

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| 1. We are conducting general awareness through training/ TBT to all staff in different languages to ensure that they understand the current situation, what the corona virus is and what preventive measures can be taken |
| 2. Providing posters and reading materials in the different languages that is understandable to the staff & technicians. |
| 3. Conducting general cleaning and disinfection in the office & workshop that includes, toilet, doors handles, kitchen, and welfare facilities. |
| 4. Provision of necessary materials, to welfare facilities for hygiene purposes such as but not limited to:
✓ Bacterial Hand wash
✓ Tissue Paper
✓ Alcohol, or hand sanitizer
✓ Clinical mask and gloves |
| 5. Fairdeal provided a portable temperature scanner to monitor workers and staff temperatures, scanning every morning in the bus and in the office for those who are using their own transportations. |



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| 6. We are providing mask and gloves to our employees and wearing a mask is mandatory in our office and working area. |
| 7. Drop boxes have been placed at the Main Gate (lobby) for all incoming/outgoing documents. Use of sanitizer and gloves are mandatory before touching drop boxes. |
| 8. All the documents need to be collected together in the boxes and will be delivering to the concern department one time in a day. |
| 9. Supervisor need to educate their technicians how to use sanitizers and when it need to be use. |
| 10. Cleaners are cleaning/spraying all doors handles time to time. |
| 11. Personal disinfectant sprays have been placed at all user tables so that employee can disinfect before using their workplace. |
| 12. Thermal camera/scanner has been provided at the entrance of the terminal to monitor the temperature of employees/ visitors from ~2 meters |
| 13. Company vehicles and drivers/PRO, always maintained cleaning with alcoholic based liquids in the company vehicles. Daily spray in the company bus and other vehicles. |
| 14. All departments advised their client, contractors and suppliers to send their documents through email if possible. |

Strategically located inside the port of Fujairah, Fairdeal is dedicated to the protection of the natural environment and to provide quality marine services to our clients. Simultaneously, respecting the safety and health of our employees and our clients, we continue our operations efficiently & uninterruptedly, implementing extensive preventive measures in line with the World Health Organization’s rules and regulations.

Thank you for your trust and for the strong and long-lasting cooperation. Fairdeal family wishes the best for your health and safety and we are optimistic for a prosperous future.

On Behalf of
Fairdeal Marine Services LLC

Dimitrios Michalopoulos
Marketing Executive